



QUALITY POLICY STATEMENT

The Board of Directors of Lilleker Bros. Ltd are strongly committed to being the first choice mechanical and electrical contracting company, by ensuring that our services consistently meet our customer's needs, requirements and specifications.

We aim through conscious participation of all employees, to continually improve the effectiveness of our quality system and our installations.

This policy statement sets out our framework to enable us to set, deliver and review our aims and objectives to ensure that we succeed in meeting them.

In order to achieve our objectives;

We will:

- Identify and meet customer's needs, requirements and specifications;
- Identify and conform with relevant statutory and regulatory requirements;
- Select and engage the services of qualified personnel and contractors and will continually improve their competency;
- Ensure that adequate tools and materials are supplied to ensure the streamlined delivery of projects;
- Ensure customer feedback is obtained to continually improve our service;
- Ensure a timely delivery of our installations;

To help us to achieve these aims and to continually improve our quality we will apply relevant legal, statutory requirements and industry specific standards that apply to our operations.

Copies of this document is available to interested parties upon request via our website: www.lillekerbros.com

..... Managing Director

Date..... 20/03/19

..... Finance Director

Date..... 20/03/19